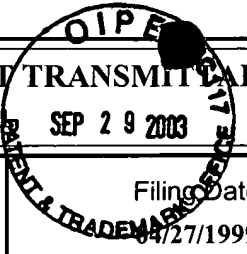


2642 2742



AMENDMENT TRANSMITTAL LETTER (Large Entity)		Docket No. 6065-73744	
Applicant(s): Doyle et al		SEP 29 2003	
Serial No. 09/300,676	Filing Date 09/27/1999	Examiner W. Deane	Group Art Unit 2742

Invention: **DYNAMIC SKILL-BASED ROUTING**

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TO THE COMMISSIONER FOR PATENTS:

Technology Center 2600

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	38 -	38 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0 x	\$84.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

- ☒ No additional fee is required for amendment.
- ☐ Please charge Deposit Account No. _____ in the amount of _____
- ☐ A check in the amount of _____ to cover the filing fee is enclosed.
- ☒ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. **03-2470**
 - ☒ Any additional filing fees required under 37 C.F.R. 1.16.
 - ☐ Any patent application processing fees under 37 CFR 1.17.

Signature

Dated: September 26, 2003

Jon P. Christensen
Reg. No. 34,137

I certify that this document and fee is being deposited on 9/26/2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.	
Signature of Person Mailing Correspondence	
Abby Boone	
Typed or Printed Name of Person Mailing Correspondence	

CC: